

CREDIT CONTROL — CHASING BAD DEBT



Held at the Hull Chamber Training Office
34-38 Beverley Road, Hull, HU3 1YE.

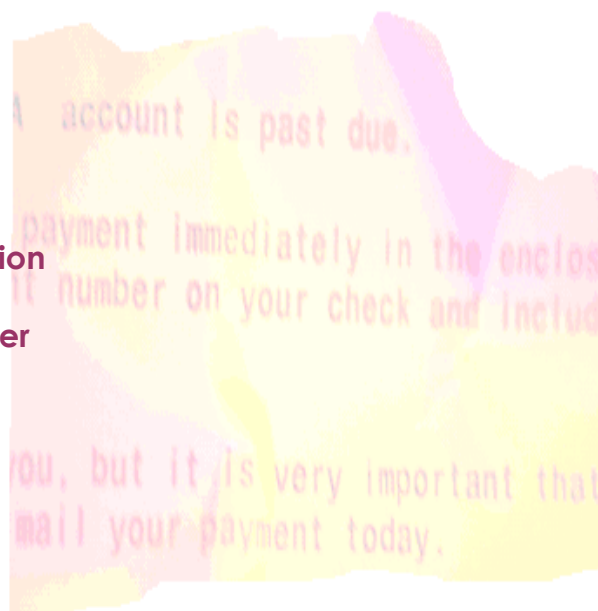
Thursday 10th November 2011
9.15am - 4.00pm

THE COURSE

The objective of this one day course is to identify procedures and controls to monitor and improve credit control together with an introduction to the use of small claims procedures. Many organisations can benefit from learning how to improve cash flow and minimising credit risk and assessing debt-collection procedure.

COURSE CONTENT

- **Credit checks and applications**
- **Background Checks**
- **Client communication and information**
- **Responsibilities of the credit controller**
- **Payment chasing**
- **Internal communications**



THE PRESENTER

The course will be presented by Catherine Howe, Commercial Credit Control Consultant.

FEES

The fee, which includes lunch, refreshments and course notes will be:-

Chamber members: £140.00 plus VAT

Non Chamber members: £180.00 plus VAT

CTHL Students: £70.00 plus VAT

***For further details and bookings, please contact: Carol Gill on 01482 611896
or email c.gill@chambertraining.com***